

Press Release


Dt.06/08/2018

NO.JSR.III/16/2016/102:- This is for general information of the public , that any complaints/grievances can be done through the *PDS Grievance Redressal Mechanism: Toll Free Number 1967 or 1800-345-3670 and whatsapp Number 9402327737 which are in place to lodge complaints or to find out information about the Department.*

*The Department has also identified the District Grievance Redressal Officer and the Assistant District Grievance Redressal Officer to address the issues face by the citizens. Complaints can be lodged on line via the Meghalaya Public Grievance Redressal and Monitoring System (MEGPGRAMS) website available at [www. Megpgrams.gov.in](http://www.Megpgrams.gov.in). Further the citizens can visit the Department website at <http://megfesca.gov.in>*

*For the welfare of the consumers in the State, Consumers Dispute Redressal Machanism is in place. Consumers can lodge their grievances or know more about their rights by contacting :*

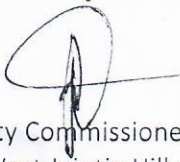
1. Toll Free No.: 1800-345-3687.
2. Website : [www.meghalayaconsumerhelpline.org](http://www.meghalayaconsumerhelpline.org)
3. Email : [schmeghalaya@gmail.com](mailto:schmeghalaya@gmail.com)

  
Deputy Commissioner (Supply)  
West Jaintia Hills District  
Jowai.

Memo NO.JSR.III/16/2016/102-A  
Copy to :-

Dated Jowai, the 06<sup>th</sup>, August, 2018

1. The Director of Food Civil Supplies and Consumer Affairs, Meghalaya, Shillong with ref to letter No.PMU.1/2014/Pt/221, Dt.28.06.2018
2. DIO, NIC Jowai for information.
3. The Assistant Director Information & Public Relation Officer, Jowai with a request to cause wide publicity of the above Press release through local Newspaper in local dialect free of cost.
4. The Station Director, All India Radio, Jowai with a request to broadcast the above Press release through Radio.

  
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